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“DPSS is strongly committed to helping local residents stabilize their lives and become self-sufficient.”

DPSS is the second-largest social services agency in the Nation. Some of the services we provide include Health Care coverage, including Medi-Cal and other health plans offered under the Affordable Care Act. We also offer Nutrition Assistance in the form of CalFresh benefits, Employment Services, Homeless Assistance, In-Home Supportive Services; and, finally, Cash Assistance under our CalWORKs, and General Relief programs.

This year, we served over 2.4 million individuals daily; we processed more than 120,000 applications monthly; and we distributed over \$3 billion dollars in benefits. These benefits helped families and individuals to stabilize their lives and reach the goal of becoming self-sufficient.

DPSS continues to embrace technology and to identify innovative ways to deliver our services more conveniently. This includes reducing the need for people to have to go to one of our offices in order to receive our services.

You can now access our services 24 hours a day, 7 days a week, on-line through our website. You can also call our Customer Service Center, 24/7, and access information through our Interactive Voice Response System or you can speak to one of over 680 agents, Monday-Friday, 7:30 a.m. to 5:30 p.m.

Our most recent technological enhancement allows you to use your mobile device to access our services, review your benefits and even to submit documents.

DPSS is strongly committed to helping local residents stabilize their lives and become self-sufficient and we proudly embrace the County's overall mission of "Enriching Lives Through Effective and Caring Service."