LOS ANGELES COUNTY ANNUAL REPORT

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"Computer technology is changing how the County of Los Angeles delivers services. We strive to find solutions that will save departments money and make information access easier for our constituents."

My office focuses on enterprise Information Technology services and products that benefit all departments and can assists them to be successful.

In my office:

The Chief Information Security Officer sets policies to protect the County's electronic data. The Chief Data Officer, a new function in the County, is developing strategies to enhance data sharing among departments. Our Geographical Information Officer is integrating GIS mapping in County system; and through our Electronic Government program we are expanding our on-line services.

My office is involved in most things related to information technology. We review departmental Business Automation Plans and all IT Board contracts. We create master service agreements, negotiate enterprise technology contracts, monitor departmental system development and ensure information security safeguards are in place; and, when necessary, investigate cyber-attacks.

We work with departmental business leaders, and their CIO's to leverage IT so that internal procedures can be improved and vital public services can be easily processed.

We strive to find solutions that will save departments money and make information access easier for our constituents.

In 2013:

Departments virtualized approximately 80% of County servers. Over 5,000 standalone servers were migrated. Many standalone emails systems were eliminated. Over 50,000 mailboxes have now been migrated onto an enterprise system; and we implemented an enterprise document management solution.

So what's in store in 2014 for IT? Transformation and Innovation! Pursuant to the Board's direction to innovate and the CEO's desire to reduce cost we will work with the CIO Council to:

Implement Managed Print Services in departments; Launch a paper reduction campaign by using electronic forms; Complete the server virtualization program; Begin the replacement, or modernization of Legacy systems; and establish a mobile platform for development and deployment of smart applications and web services.

These are exciting times! The County is evolving from hardwired to Web enabled. From cubicles to mobile workers from office workstations to portable devices, computer technology is changing how the County of Los Angeles delivers services.

Thank You!