## LOS ANGELES COUNTY ANNUAL REPORT



2013



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"Our Social Workers investigated over 36,000 cases of abuse and neglect...we distributed over 2.3 million fresh meals to the elderly...and helped almost 3,000 youth obtain jobs."

I am proud to lead a department that touches County residents in many stages of their lives. We provide needed services to youth, adults and seniors throughout the County. These services include investigating adult abuse claims, employment services, and providing life-enhancing services to seniors and our communities.

This year was an exciting and challenging year for us. We were able to effectively serve and advocate on behalf of our constituents while successfully revamping some of our programs.

Our Social Workers investigated over 36,000 cases of abuse and neglect among seniors and dependent adults.

We distributed over 2.3 million fresh meals to the elderly. We delivered meals to thousands of seniors unable to leave their homes.

Our Summer Youth Employment Program helped almost 3,000 youth obtain jobs. These jobs provided them exposure to the job market, possible career choices, and valuable lifelong lessons.

Not only did we help mediate and settle over 6,800 disputes through our Dispute Resolution Program, but we redesigned the program to allow us to expand our mediation services to even more of our constituents.

We successfully redesigned our Employment programs to create a more effective and responsive employment services program.

We implemented a new Information and Referral Hotline that provides information on our services available to constituents throughout LA County. You may call (800) 510-2020 to receive information on our services.

Every year thousands of County residents come to our 14 Community and Senior Centers to receive services, to take advantage of our programming and to engage with their community. I personally invite each of you to visit any of our 14 Community and Senior Centers throughout Los Angeles County.